

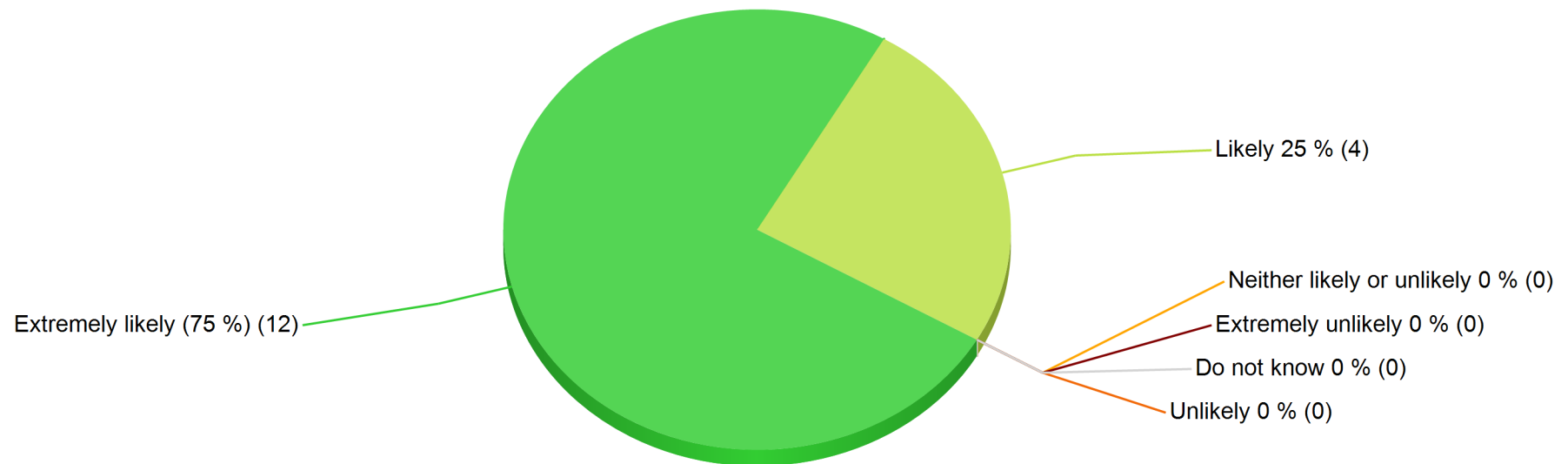
# Westrop Surgery

## Friends And Family Test Results

February 2017

Friends and Family Test was completed 16 times during this collection period (1 month)

How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment?



## Practice Specific Question

***Can you tell us why you gave that response? (Please do not include any personal information).***

Date and Time	Friends & Family Test	Practice Specific Question
Wednesday 1 Feb 2017 20:02	Likely	Have had great service from this practise However sometimes find it frustrating trying to get through on the phone and getting seen as soon as I feel I need to be seen I msure this id=s common across many practices
Monday 6 Feb 2017 15:02	Extremely likely	Amenable and professional doctors, nurses and phlebotomists - thank you.
Monday 13 Feb 2017 14:02	Extremely likely	
Monday 13 Feb 2017 14:02	Extremely likely	Quick and friendly service and acted promptly when emergency appointment was needed. Thank you!
Monday 13 Feb 2017 14:02	Extremely likely	The Doctors are very caring and understanding.
Monday 13 Feb 2017 14:02	Extremely likely	
Tuesday 21 Feb 2017 10:02	Extremely likely	Everyone here at Westrop Surgery so kind and helpful, we are very fortunate here in Highworth.
Tuesday 21 Feb 2017 10:02	Extremely likely	Doctors and staff are very helpful. Only complaint is wait for appointments where not urgent.
Tuesday 21 Feb 2017 10:02	Likely	Had heard bad reviews, and my expectations were wrong. Had waited a while for my appointment but everything I needed was addressed.
Tuesday 21 Feb 2017 10:02	Extremely likely	
Tuesday 21 Feb 2017 10:02	Likely	
Tuesday 21 Feb 2017 10:02	Extremely likely	Friendly staff!
Tuesday 28 Feb 2017 09:02	Likely	
Tuesday 28 Feb 2017 09:02	Extremely likely	Wonderful
Tuesday 28 Feb 2017 11:02	Extremely likely	Superb care from the GP. Made a potentially embarrassing conversation easy.
Tuesday 28 Feb 2017 11:02	Extremely likely	Saw Dr Bruin she was brilliant.